



Welcome to Kaskaskia Valley Community Credit Union! Now that you opened a new checking account with us, use our **Switch Kit** to create and mail out the appropriate letters to notify others of your account change.

Frequently Asked Questions

What is a Switch Kit?

A Switch Kit is a free service that allows you to close an account with another financial institution and transfer the funds to a new account (this account must already be set up). You can also switch any direct deposits and automatic payments (ACH) from your old account(s) over to your new KVCCU account(s). The Switch Kit contains a series of easy to follow steps, along with the necessary forms to fill out and mail to all respective parties.

Do I have to be a member to use the Switch Kit?

Yes, you do have to be a member so that we know where to send all of your payments, debits, and funds. If you are not yet a member, please come into the office to open an account before switching.

Where do I find my account number on my check?

Your account number is located at the bottom of your check. The routing number is the first number listed and it is 9 digits. The second set of numbers is your account number. The last number listed is the actual check number.

What information will I have to know when filling out the Switch Kit?

You will need to your current account number from your previous financial institution which you are transferring the funds fund. You will also need to know your new KVCCU account number where you are transferring the funds to. Lastly, you will need to have the name, address, account number of direct deposit and automatic payment (ACH) companies that you are currently using.

What do I need in order to view the forms?

All the forms are displayed in Adobe PDF format. You can download a free version of this application in order to view the forms. If you do not have Adobe Acrobat Reader installed on your computer, you will need to download the reader.

Who can I contact if I need help?

Please contact us, KVCCU, at 618-533-6681 if you have any questions.